**Application Name and Version**

**Client Name**

**Reason for release**

This release will contain the following functionality

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**Known Issues**

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**Deployment**

|  |  |
| --- | --- |
| ***Deployment Feature*** | **Flag** |
| ***Product Deployment Type*** | New or Incremental? |
| ***Has Schema Changes*** | Y or N |
| ***Has Defect Fixes*** | Y or N |
| ***Has New Environment Settings*** | Y or N |
|  |  |

**RuleSet Version**

**Files**

<this will be just one file – the jar file from the app>

|  |  |  |  |
| --- | --- | --- | --- |
| **#** | **File Name** | **Size (KB)** | **Date** |
| 1 |  |   |   |
|   |   |   |   |
|   |   |   |   |

**Deployment Instructions**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **#** | **Action** | **Responsibility** | **Start** | **Finish** | **Done** |
|   |  |   |   |   |   |
|  |  |  |  |  |  |

**Release Check Criteria (Smoke Test)**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **#** | **Action** | **Responsibility** | **Start** | **Finish** | **Done** |
| 12 | Log in to Pega ApplicationOpen Existing caseVerify the if contact profile looks okReassign some of the WOs from Workbasket to yourself and check them if you can work on them. |   |   |   |   |

**Roll back procedure**

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**Appendix**

**Code Changes:**

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**Pre-Production Test Procedure**

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**Post Production Test Procedure**

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**Caveats:**

Cases which were failed during reassigned due to any of the above reasons mentioned. Those cases will not be reassigned/moved.

Any further changes/enhancements to support this will be considered in future release.