**Application Name and Version**

**Client Name**

**Reason for release**

This release will contain the following functionality

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**Known Issues**

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**Deployment**

|  |  |
| --- | --- |
| ***Deployment Feature*** | **Flag** |
| ***Product Deployment Type*** | New or Incremental? |
| ***Has Schema Changes*** | Y or N |
| ***Has Defect Fixes*** | Y or N |
| ***Has New Environment Settings*** | Y or N |
|  |  |

**RuleSet Version**

**Files**

<this will be just one file – the jar file from the app>

|  |  |  |  |
| --- | --- | --- | --- |
| **#** | **File Name** | **Size (KB)** | **Date** |
| 1 |  |  |  |
|  |  |  |  |
|  |  |  |  |

**Deployment Instructions**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **#** | **Action** | **Responsibility** | **Start** | **Finish** | **Done** |
|  |  |  |  |  |  |
|  |  |  |  |  |  |

**Release Check Criteria (Smoke Test)**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **#** | **Action** | **Responsibility** | **Start** | **Finish** | **Done** |
| 1  2 | Log in to Pega Application  Open Existing case  Verify the if contact profile looks ok  Reassign some of the WOs from Workbasket to yourself and check them if you can work on them. |  |  |  |  |

**Roll back procedure**

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**Appendix**

**Code Changes:**

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**Pre-Production Test Procedure**

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**Post Production Test Procedure**

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**Caveats:**

Cases which were failed during reassigned due to any of the above reasons mentioned. Those cases will not be reassigned/moved.

Any further changes/enhancements to support this will be considered in future release.